

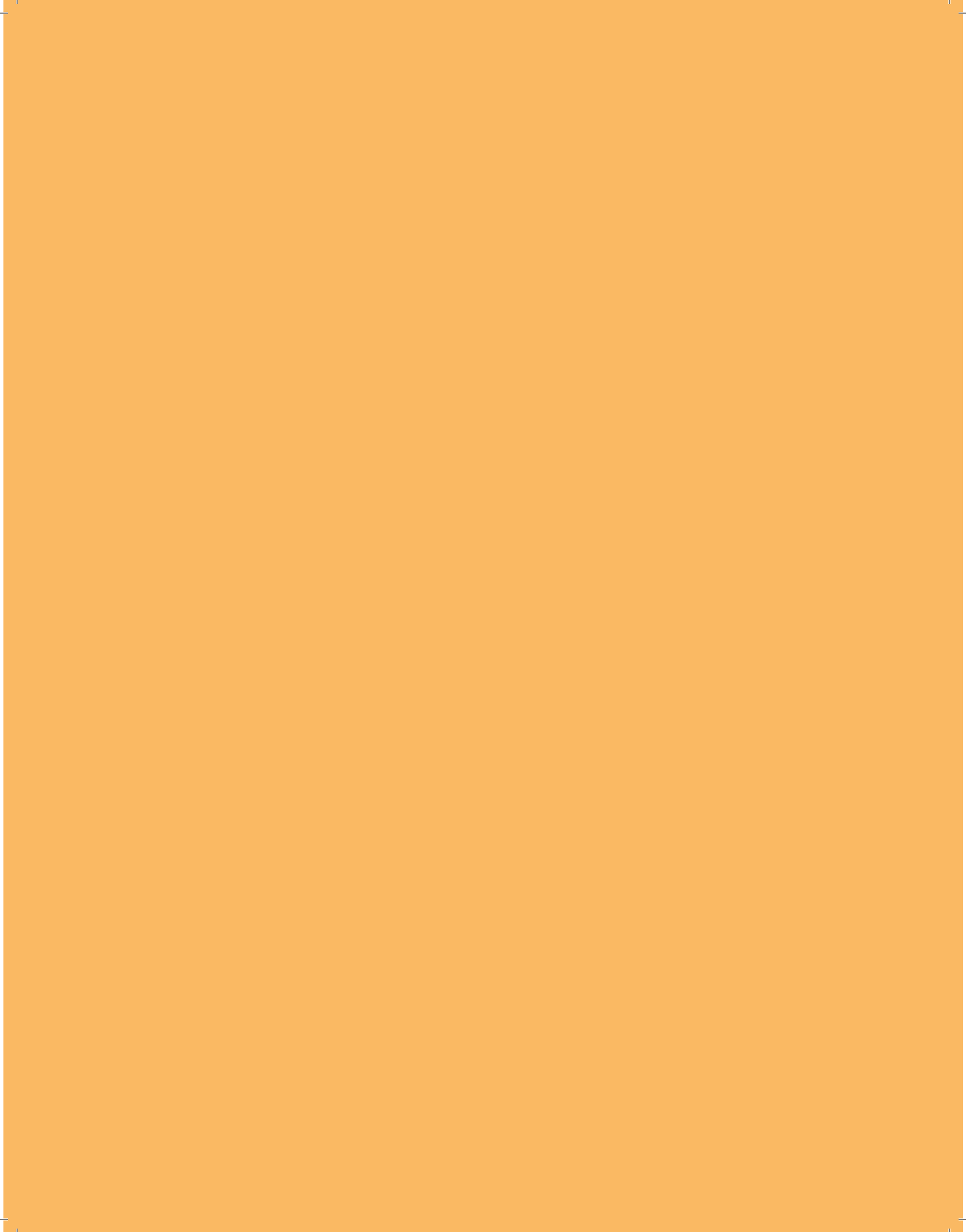


ANNUAL REPORT 2018

Community Resource Center

Celebrating Our 20TH Anniversary

COMMUNITY
RESOURCE
CENTER



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Community Resource Center

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Mamaroneck, NY 10543

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www.crcny.org

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MESSAGE FROM CO-CHAIRS AND EXECUTIVE DIRECTOR

Dear Friends,

On behalf of the Board of Directors and our dedicated staff and volunteers, we thank you for your support. It is because of you—our friends, partners, and supporters—that thousands of immigrant and low-income residents are being empowered and protected in our community. As we celebrate our 20th anniversary, we invite you to learn more about our history and our future trajectory by reading this year's Annual Report.

As the challenges for many immigrant families grew in 2017, so too has the impact of the Community Resource Center (CRC). Together with our strategic partners and supporters, we responded directly to our clients' needs by ramping up vital case management and legal services for families at risk. We conducted "Know Your Rights" training, community forums, and helped advocate for local legislation that protects the rights of immigrants, regardless of their immigration status.

We accomplished all of this while we continued to deliver our core educational and workforce development programs. We strengthened our partnerships and trust with community advocates and allies to ensure our clients continue to receive high quality services.

Thank you for your support and for standing with us to protect and empower immigrant families in Westchester County.

Kelly Grayer
Board Co-Chair

Carol Pouchie
Board Co-Chair

Jirandy Martinez
Executive Director

OUR MISSION

Community Resource Center (formerly Hispanic Resource Center) was founded in 1998 to promote the cultural, economic, educational and professional integration of immigrants to the already established larger community and to advocate for those in need. We aim to provide the tools to prepare new immigrant families to become self-sufficient and active members of the community.

Over our 20 years in existence, CRC has grown from a community initiative designed to act as a clearinghouse of information and referral services, to a leading immigrant service organization that provides comprehensive direct services and programs. We provide a host of educational programs, case management and referral services and advocate for immigrants and low-income families in need. In the past year, we served nearly 4,000 adults and children in three primary areas: Case management services; Educational programs and workshops; and a Worker Center that offers job placement and career development support for men and women seeking employment.

Our Vision

Community Resource Center's (CRC) vision is that through our work and effective networking, the Mamaroneck community and Westchester County will celebrate and benefit from its cultural and economic diversity.



Education

Opportunity

Growth

COMMUNITY RESOURCE CENTER'S PROGRAMS & SERVICES

Case Management Services

Since our inception in 1998, we have helped stabilize families by connecting them to basic human services through our Case Management department. Three bilingual case managers on staff assist families with housing and eviction prevention, food security, crisis intervention, Notary Public, emergency assistance, immigration legal services, and a host of referrals to health care providers among an array of expert partners. CRC's goal is to help families in need attain the skills and self-sufficiency to secure more work opportunities and a living wage.

In 2010, we launched the **Construyendo Nuestro Futuro (CNF) or Building Our Future** program, which is a comprehensive workforce development initiative.

Our Workforce Development Program:

Adult Literacy

English Classes (ESL)

High School Completion

Computer Literacy

Restaurant Industry Training

Domestic Work Skill Development

Construction Industry Training

Educational Programs

We aim to reduce the barriers many immigrants face when trying to secure continuous employment. Our educational programs work hand-in-hand with the goals and objectives of our Worker Center, better equipping people to obtain work.



We serve nearly
**4,000 ADULTS, CHILDREN
AND YOUTH A YEAR**

All of our programs and initiatives seek to empower our clients, many of whom are vulnerable due to their immigration status. CRC believes in providing people with the tools and skills needed to attain economic security and healthy lifestyles.

In addition to our workforce development programs, we offer a wide range of holistic programming aimed to address the broader needs of our clients. These programs include: adult literacy in Spanish, citizenship classes, yoga fitness, children's enrichment programs, and transformational youth development through collaborations with our community partners and committed volunteers.

- Citizenship Classes
- "Know Your Rights"
- Yoga Fitness

- Financial Literacy
- Children's Enrichment Programs
- Youth Leadership and Development



What makes our approach effective is that we adapt our programming to directly address the ever-changing needs of our clients. When we recognized that many clients were not literate in their primary language, we created adult literacy classes in Spanish to address this need; when we realized workers lacked formal training in their trades, we collaborated with industry-specific partners to create high-quality training in their sectors; when it was clear that our clients were lacking much-needed computer skills, we built a computer lab where they could develop computer literacy. Because we meet clients where they are in their development, they feel safe and are motivated to participate in our many programs. All of CRC's programmatic components work together to increase empowerment, self-sufficiency, and integration.

Worker Center

CRC strives to ensure our clients are better prepared for careers in the construction, domestic and restaurant labor trades. The families we work with often rely on these industries for their livelihood but have received little if any formal training. We partner with professional contractors to provide hands-on instruction in their respective trades. Construction workshops of 6-to-8 weeks are offered in framing, siding, roofing, and wall preparation. Domestic workers receive over 20 hours of training in housekeeping and childcare safety skills. We also work with professionals from the restaurant industry to provide seasonal restaurant training. Through these programs, our clients are able to secure regular and longer term employment and living wages.

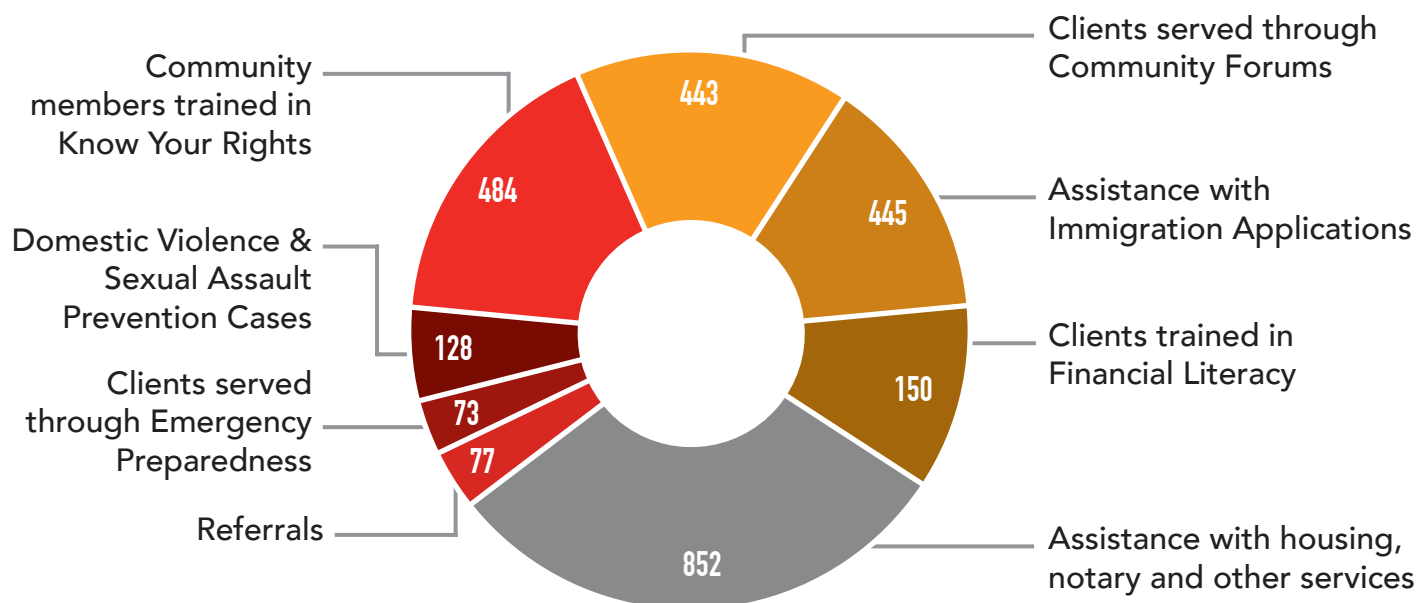


In 2006, we opened a formal day laborer hiring site where workers are connected to employment in a safe and dignified space. In addition to securing jobs, the Worker Center is a resource for occupational safety, workers' rights and employment responsibility training. Workers are connected to all job readiness programs and human services offered at the Center. This is made possible by grants from the US Department of Labor and the National Day Laborer Organizing Network in partnership with The Labor Institute.

New immigrant low-wage workers are at highest risk for wage theft and workplace injuries due to lack of training and language barriers. Given the recurrent exploitation of this low-wage workforce, we provide critically needed wage theft counseling and advice, as well as workplace safety and workers rights training. To support these efforts CRC partnered with other local worker centers to create Alianza Laboral of Westchester to assess and respond more broadly to the needs of immigrant workers in our community.

COMMUNITY RESOURCE CENTER BY THE NUMBERS

Case Management Services



Workforce Development

**JOB
PLACEMENT**

120

**COMPUTER
CLASS**

31

**WORKERS
ORGANIZED**

270

**PLAZAS
COMUNITARIAS**

20

**WORKERS
RIGHTS TRAINING**

80

**HIGH SCHOOL
EQUIVALENCY**

35

**VOCATIONAL
TRAINING**

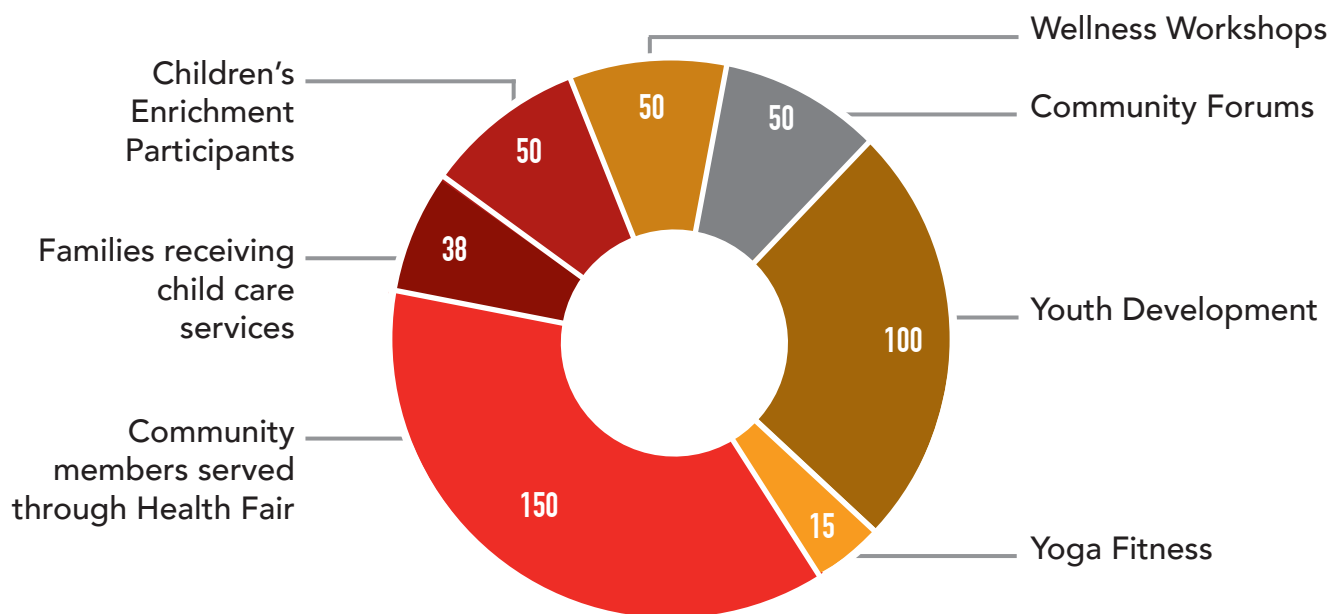
214

ESL

238

Unpaid Wages Recovered = \$120,945

CHILDREN'S ENRICHMENT, YOUTH DEVELOPMENT, HEALTH & WELLNESS



746 clients provided with vital Case Management Services



Over **1,000** Westchester residents connected with immigration clinics and Know Your Rights



More than **214** workers provided with job readiness training in three major sectors



Over **300** community members completed educational programs



150 children and youth transformed through leadership development or enrichment programs



A YEAR OF COURAGE

Many of the families we serve in Westchester County are experiencing deep fear and uncertainty due to heightened anti-immigrant rhetoric and policy. During this tumultuous year, Community Resource Center responded proactively and your donations supported our efforts to provide the resources needed to protect immigrant families. Those who are most at-risk in our community have approached us with questions regarding their rights, their children's rights and the rights of those who qualify for relief under DACA. The CRC is one of the few places that they feel safe enough to turn to.

With the help of community members like you, CRC directly responded to these needs through collaborations with local elected officials, our police department, and other community-based organizations to host community forums, "Know Your Rights" training and legal workshops. Additionally, we formed coalitions of advocacy and support with our local partners. In the last twelve months, CRC has increased its advocacy efforts by hosting Emergency Family Preparedness Clinics through these coalitions. We have aggressively participated in workplace advocacy for the prevention of wage theft in Westchester and helped build strong collaborations for support of the Immigrant Protection Act in Westchester County. At the state level, our efforts have focused on access to driver's licenses regardless of immigration status and support of the Farmworkers Fair Labor Practices Act. But our collective work did not stop with separation defense. We also continued to empower our immigrant communities despite the

anti-immigrant rhetoric brewing in our nation.

In 2017, our communities united for the greater good of our county and our nation. We stood together at countless rallies for immigrant protection and #HereToStay campaigns, we marched for our DACA Dreamers, and we protested against bans and increased border patrol. At our annual gala, we heard our Dreamers share their personal stories and the struggles they face with their insecure DACA status. That night, we saw what DACA means to people and what they can accomplish with it. We heard the stories of Dreamers who drive their siblings to school, attend college, and work to support their parents because they can—as long as Deferred Action continues or they are granted a pathway to citizenship. Our Dreamers are true self-made heroes, and the CRC is proud to have helped over 300 eligible community members apply for their DACA status.



2017 was more challenging than we could have imagined, but together we turned our fear and outrage into united and powerful resistance. We thank you for boldly standing beside us in our pursuit for immigrant justice.

CRC IN THE NEWS



[New Co-Directors selected for Community Resource Center in Mamaroneck | Larchmont Patch | Friday, October 21, 2016](#)

Larchmont Patch
Friday • October 21, 2016

[Woman's Club of Larchmont Spreads Holiday Cheer To Local Family](#)

Larchmont Patch
Wednesday • December 27, 2017

[Mamaroneck fire displaces 8 families](#)

Lohud
Saturday • December 23, 2017

[Proposal aims to end wage theft](#)

News 12
Monday • October 30, 2017

[Advocates call for stronger wage theft protections](#)

Lohud
Friday • September 22, 2017

[Information about DACA](#)

LMC-TV
Thursday • September 21, 2017

[Mamaroneck health fair to offer free screenings, games, exhibits](#)

Larchmont Patch
Tuesday • August 1, 2017

[Astorino says he'll veto 'Immigrant Protection Act'](#)

Lohud
Monday • August 7, 2017

[Undocumented immigrants bracing for worst, while learning their rights](#)

Lohud
Tuesday • May 23, 2017

[Immigrant supporters turn out in White Plains for rally](#)

Lohud
Monday • May 1, 2017

[Recursos para la comunidad en Mamaroneck](#)

El Diario
Tuesday • April 18, 2017

[Bill would let undocumented immigrants get driver licenses](#)

Lohud
Wednesday • March 8, 2017

[Village supports Green Light driving initiative](#)

Mamaroneck Review
Friday • January 13, 2017

CLIENT TESTIMONIALS



Pedro Rivera

Pedro Rivera became a new American Citizen in November of 2017 through our citizenship classes in partnership with Southern Westchester BOCES. Upon arrival to the United States from Mexico in 1995, as is the case for many immigrants, one of the challenges that Pedro first confronted was the language barrier. "It was important for me to become involved with my kid's school activities, but with the language barrier, I could not express my concerns or questions to their teachers." Because of this, he registered for CRC's ESL class. He studied hard in the late evenings after everyone in his family went to bed. Pedro's hard work paid off when we asked him to deliver the December 2017 graduation key note speech in English. Having felt his accomplishment, Pedro registered for the Advanced ESL level with Westchester Community College (WCC) where he improved his writing, listening, and speaking skills. At the end of the course he was honored by WCC for his efforts, contributions, and perfect attendance.



Martha Carballo

Martha was born in Atlixco Puebla in Mexico. She immigrated to the United States at the age of 15. In 2001, she came to our Center for advice and counseling for domestic violence survivors-she was just 21 at the time. She later joined the Plazas Comunitarias adult literacy program to complete her secondary education. In 2017, she became heavily involved in the Center for advocacy and community organizing around the Green Light New York driver's licenses campaign. Martha helped to organize over 300 petitions for the Village of Mamaroneck's resolution in support of the campaign. Martha's leadership skills developed through her community activism. Since then, she has become a strong voice for women's empowerment and worker's rights through the Domestic Workers group, which meets monthly. She is currently enrolled in our Westchester Community College Advanced English Classes and our Southern Westchester BOCES High School Equivalency Program.

In celebration of our 20th Anniversary, we are pleased to share with you our 20-year timeline

1995-1997

- Sr. Laura Reynolds of St. Vito's Church reaches out to Martha Lopez-Hanratty to start organizing the Hispanic community and help move day laborers from Halstead Ave to Columbus Park under the name Voz y Vida.
- Needs assessment of Hispanic community is conducted.

2000-2002

- Washingtonville Housing Alliance hosts meetings and serves as fiscal sponsor under leadership of Ellen Levy.
- CAP Center houses HRC in their office space.
- Harold Lasso is hired as the first Executive Director.

1998-1999

- First fundraiser, held at Emelin Theatre featuring the film "La Ciudad" about immigrants raises \$25,000.
- Hispanic Resource Center of Larchmont & Mamaroneck is incorporated (HRC).

2003-2004

- HRC moves to its first office space on 200 W. Boston Post Road. Case Management services and English classes begin.
- There is a heightened community tension around immigrant workers.

2006-2007

- Lawsuit filed by PRLDEF, NDLO, Dewy & LeBoeuf LLP ends in victory for worker's rights under the leadership of Executive Director, Mariana Boneo and Board Chairman John S. Gitlitz.
- Day laborer hiring site is opened at Strait Gate Church and other essential services are housed at St. Thomas Episcopal Church.
- Nor'easter devastates Mamaroneck; HRC serves as lead provider in flood relief.

1995-1997

1998-1999

2000-2002

2003-2004

2006-2007

COMMUNITY RESOURCE CENTER'S JOURNEY

2007-2010

- HRC partners with Mamaroneck Avenue School to provide evening English classes.
- Zoe Colon, HRC's third Executive Director, is hired. HRC moves into its first prominently located office in the heart of the village, at 623 Mamaroneck Avenue and launches Construyendo Nuestro Futuro / Building Our Future workforce development programs including computer classes, adult literacy and job training. HRC's budget and programs nearly triple.

2015-2016

- Generous local donors make it possible for HRC to purchase a facility under the vision and leadership of Liz Liscio, Board Chair. HRC purchases the CAP Center, expanding its services site significantly and housing the local food pantry and Head Start and early childhood programs.
- HRC starts doing business as Community Resource Center, an intentional effort to be inclusive of all members of the community.
- Governor Cuomo and the Regional Economic Development Council recognize Building Our Future workforce development initiative as a "priority project" for the region. Immigrant families in the community seek guidance over anti-immigrant sentiment in the nation after the 2016 Election.

2011-2013

- Tropical Storm Irene destroys HRC offices. Local houses of worship and nonprofits step in to house displaced staff where flood relief was provided to the community. HRC was also able to offer uninterrupted services.
- HRC's programs are broadened to include GED/high school completion, restaurant and domestic worker training and youth leadership programs serving nearly 3,500 families annually.

2017-2018

- CRC significantly enhances its immigrant protection and anti-deportation prevention programs through "Know Your Rights" training, community forums, legal clinics, financial literacy, and strengthens its case management services for families at risk.
- CRC continues to expand its footprint in the County under the insightful leadership of Jirandy Martinez, current Executive Director, who jumpstarted her career as an ESL volunteer in 2008 and Janet Rolon, Deputy Director, who started with the agency as a day laborer organizer in 2004.

2009-2010

2011-2013

2015-2016

2017-2018

2017 FINANCIALS

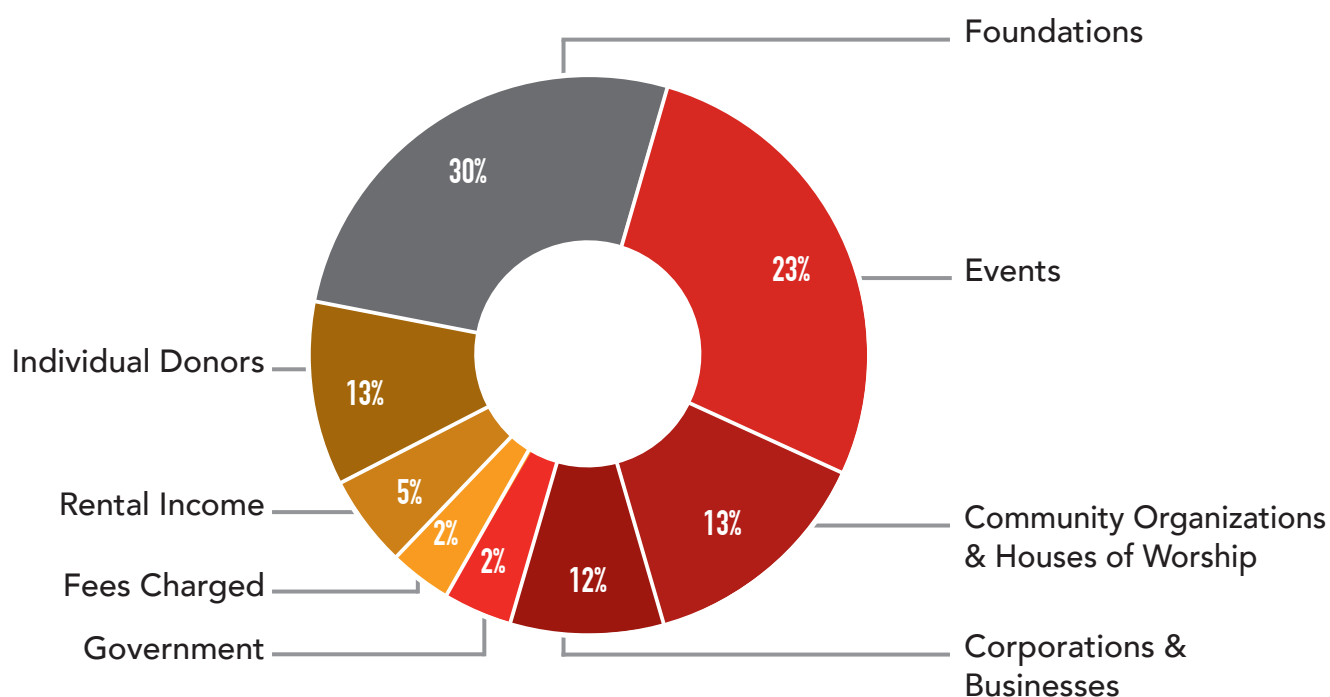
In 2017, our operating budget was \$756,596 up significantly from the \$25,000 budget our organization started with 20 years ago.

CRC has effectively secured and managed grants from well-respected institutions such as the Ford Foundation as well as two major federal grants from the US Department of Labor and US Department of Justice. In addition, we are extremely grateful to corporations and private foundations that have so consistently supported our work over the years.

CRC has owned a building since 2015, which enables us to house a multitude of services and programs, including the local food pantry and Head Start program, making it a true community hub of services, pooling resources with neighboring nonprofits.

We are proud to report that 100% of CRC's Board of Directors make contributions to the organization with the largest gift at \$25,000 in 2017. CRC boasts a diverse funding portfolio:

Funding Sources 2017



Hispanic Resource Center of Larchmont/Mamaroneck, Inc. D/B/A Community Resource Center

STATEMENT OF FINANCIAL POSITION December 31, 2017

(With Summarized Comparative Information as of December 31, 2016)

	<u>ASSETS</u>	
Current Assets:	<u>2017</u>	<u>2016</u>
Cash and cash equivalents	\$ 168,414	\$ 125,147
Cash and cash equivalents- temporarily restricted	99,792	91,695
Grants and other receivables	30,915	25, 127
Prepaid expenses	<u>9,534</u>	<u>5,452</u>
Total Current Assets	<u>308, 655</u>	<u>247, 421</u>
Fixed Assets:		
Building and land	762, 441	762, 441
Equipment and furniture	36, 440	36, 440
Less: Accumulated depreciation	<u>(82, 567)</u>	<u>(60, 115)</u>
Net Fixed Assets	<u>716, 314</u>	<u>738, 766</u>
Security deposit	<u>1,000</u>	<u>1,000</u>
Total Assets	\$ <u>1,025,969</u>	\$ <u>987, 187</u>
	<u>LIABILITIES AND NET ASSETS</u>	
Current Liabilities:		
Accounts payable and accrued expenses	\$ 44, 606	\$ 47, 368
Current portion of mortgage loan payable	<u>20, 575</u>	<u>19, 769</u>
Total Current Liabilities	65, 181	67, 137
Long term liability:		
Mortgage loan payable	<u>304, 883</u>	<u>327, 142</u>
Total Liabilities	<u>370, 064</u>	<u>394, 279</u>
Net Assets:		
Unrestricted	556, 113	501, 213
Temporarily Restricted	<u>99, 792</u>	<u>91, 695</u>
Total Net Assets	<u>665, 905</u>	<u>592, 908</u>
Total Liabilities and Net Assets	\$ <u>1,025, 969</u>	<u>987,187</u>

**Hispanic Resource Center of Larchmont/Mamaroneck, Inc.
D/B/A Community Resource Center**

**STATEMENT OF ACTIVITIES AND CHANGES IN NET ASSETS
For the Year Ended December 31, 2017**

**(With Summarized Comparative Information for the
Year Ended December 31, 2016)**

	<u>2017</u>			
	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Total</u>	<u>2016</u>
Revenues:				
Contributions (includes in-kind of \$67, 400 in 2017 and \$64,800 in 2016)	\$ 519,142	\$ 130,771	\$ 649,913	\$ 457,342
Government grants		17,375	17,375	51,259
Program revenue	18,483		18,843	10,555
Rental income	40,406		40, 406	40,346
Fundraising event	181,130		181,130	194,789
Investment income		18	18	26
Other income			-	144
Net Assets released from restrictions:				
Satisfaction of program restrictions	<u>140, 067</u>	<u>(140,067)</u>	<u>-</u>	<u>-</u>
Total Revenues	<u>899,228</u>	<u>8,097</u>	<u>907,325</u>	<u>754,461</u>
Expenses:				
Program expenses	664,943		664,943	597,552
Administrative expenses	119,599		119,599	134,308
Fundraising expenses	<u>59,786</u>	<u> </u>	<u>59,786</u>	<u>55,127</u>
Total Expenses	<u>844,328</u>	<u> </u>	<u>844,328</u>	<u>786,987</u>
Increase (decrease) in Net Assets	54,900	8,097	62,997	(32,526)
Net Assets, beginning of year	<u>501,213</u>	<u>91,695</u>	<u>592,908</u>	<u>625,434</u>
Net Assets, end of year	\$ <u>556,113</u>	\$ <u>99,792</u>	\$ <u>665,905</u>	\$ <u>592,908</u>

**Hispanic Resource Center of Larchmont/Mamaroneck, Inc.
D/B/A Community Resource Center**

**STATEMENT OF FUNCTIONAL EXPENSES
For the Year Ended December 31, 2017**

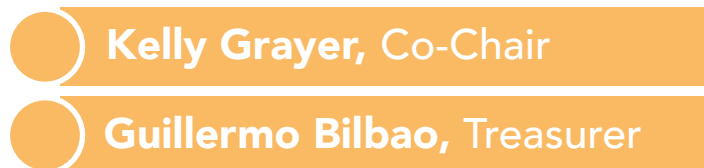
**(With Summarized Comparative Information for the
Year Ended December 31, 2016)**

	2017				
	<u>Program</u>	<u>Administrative</u>	<u>Fundraising</u>	<u>Total</u>	
	<u>Expenses</u>	<u>Expenses</u>	<u>Expenses</u>	<u>Expenses</u>	<u>2016</u>
Expenses:					
Personnel expenses:					
Salaries	\$ 317,163	\$ 50,200	\$ 25,000	\$ 392,363	\$ 349,747
Payroll taxes and employee benefits	60,090	9,644	4,451	74,185	66,217
Professional fees and consultants (includes in-kind of \$67,400 in 2017 and \$64,800 in 2016)	121,053	30,263		151,316	167,564
Scholarship expense	37,665			37,665	29,172
Fundraising expenses			27,755	27,755	23,061
Utilities	20,664	2,580	2,580	25,804	23,329
Supplies	24,223			24,223	20,878
Office expenses	13,910	7,490		21,400	21,002
Interest expenses	11,686	2,921		14,607	14,291
Insurance-general	11,503	2,764		14,267	16,309
Repairs and maintenance	12,003			12,003	12,439
Training, conference and travel	8,923	991		9,914	5,779
Telephone and cable	6,079	1,520		7,599	6,339
Emergency assistance	6,194			6,194	7,238
Dues and subscriptions	2,581			2,581	352
Depreciation	<u>11,226</u>	<u>11,226</u>	<u> </u>	<u>22,452</u>	<u>23,270</u>
Total Expenses	\$ <u>664,943</u>	\$ <u>119,599</u>	\$ <u>59,786</u>	\$ <u>844,328</u>	\$ <u>786,987</u>

LEADERSHIP

BOARD OF DIRECTORS

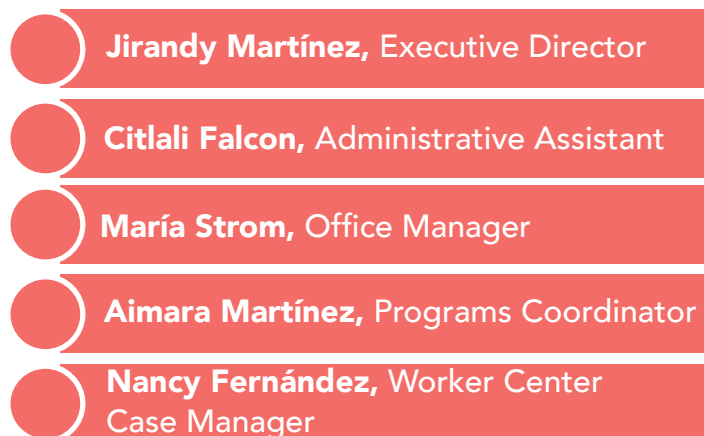
Officers



Members at Large



Staff Members



HOW YOU CAN HELP

No donation is too small or too large!

As we continue to grow and respond to our community's needs, funding for capacity-building and programs is vital. It will allow us to strengthen and sustain our organization during some of the most trying times for the immigrant low-income community we serve and advocate for. In celebration of our 20th Anniversary, we invite you to join us in our 20 for 20 Campaign!

You can donate via www.paypal.me/CommunityResourceCtr or by mail at 134 Center Avenue Mamaroneck, NY 10543. Consider making a major gift or contributing to an endowment to help us sustain our programs long term.

Volunteer

Our volunteers are important members of our team. You can volunteer to teach ESL, translate documents to English, assist at a legal clinic, or help us with administrative tasks. We find that our volunteers continue to work with us over the years because of the fulfillment they get out of having such a direct impact on people's lives. We could not offer such a wealth of programs without the support of our valuable volunteers.

For more information on volunteer opportunities, contact :

**Marco Bohorquez, Programs and Workforce Development Manager at:
914-835-1512**



Connect with us!

(914) 835-1512 • www.crcny.org • info@crcny.org

Facebook: <https://www.facebook.com/communityresourcecenterny/>

Twitter: [@CommResCenterNY](https://twitter.com/CommResCenterNY) • Instagram: [@communityresourcecentermam](https://www.instagram.com/communityresourcecentermam)

We Appreciate You

Our Supporters

Catherine and Joseph Aresty Foundation
Briar Foundation
Con Edison
Hispanic Federation
Hudson Gateway Realtor Foundation
Larchmont Avenue Church
Larchmont Temple
MAXX Properties
MBIA Foundation
National Domestic Workers Alliance
National Day Laborer Organizing Network
New York Immigration Coalition
Open Door Foundation

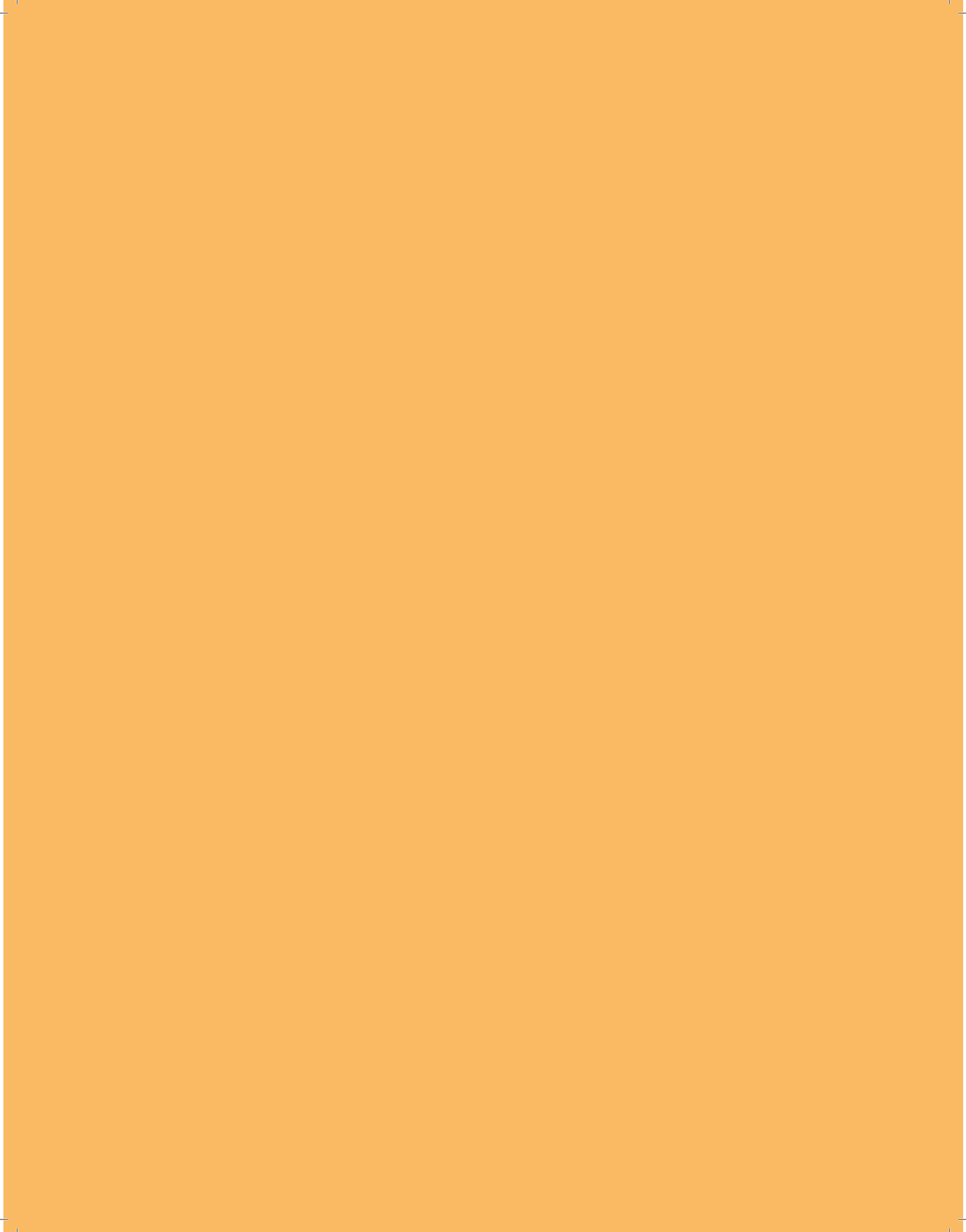
Pace Women's Justice Center
People's United Foundation
Rye Presbyterian Church: Women's Association
St. John's Episcopal Church
St. Vito Most Holy Trinity Church
Town of Mamaroneck
Wells Fargo Foundation
Westchester Community Foundation
Westchester Jewish Center
Women's Club of Larchmont

**Individual donors contributed
over \$103,000.
Thank you for your support!**

Our Partners

Boys and Girls Club of New Rochelle
Catholic Charities
Centro Hispano
Community Counseling Center
Don Bosco Community Center
Eileen Fisher Leadership Institute
Emelin Theatre
Empire Justice Center
Furniture Share House
Her Honor Mentoring Program
Hope's Door
Hudson Valley Community Coalition
John Jay Legal Services
The Labor Institute
Lacroix-Ramos LLC
Legal Services of the Hudson Valley
Life Center
LMC-TV
Mamaroneck Chamber of Commerce
Mamaroneck Human Rights Committee
Mamaroneck School District
Mexican Consulate
MVP Health Care

My Sister's Place
Neighbor's Link
New York Civil Liberties Union
New York Immigration Coalition
Nonprofit Westchester
Pace Women's Justice Center
PAM-Insignia
Rye Country Day School
Rye Nature Center
Rye Neck School District
School of the Holy Child
Sheldrake Nature Center
Southern Westchester BOCES
United Community Center
U.S. Department of Labor
Victims Assistance Services
Washingtonville Housing Alliance
Westchester Community College
Westchester County Family Justice Center
Westchester Residential Opportunities
Westchester Women's Agenda
Worker Institute at Cornell
Worker Justice Center of New York





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COMMUNITY
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